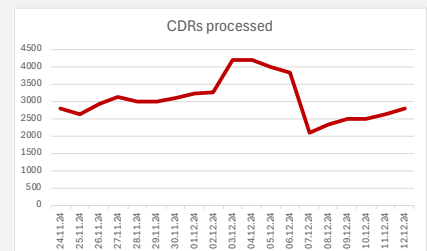**CARRIERCall**

XDash
Voice- and System-Dashboard

XDash is an XCarrier application that enables customer or user-specific and fully configurable dashboards. XDash displays real-time data as well as historical data, thus creating great added value for users. Business transactions are visualized and displayed in a suitable form. XDash forms the basis for further important business decisions.

Date	Operator	Operator Group	Count	To Do	Done	Errors	
24-11-2024	DCNDC_A	DCN CDR	1831	24	1807	0	🟢
25-11-2024	DCNDC_A	DCN CDR	4896	0	4896	21	🔴
26-11-2024	DCNDC_A	DCN CDR	2023	25	1998	0	🟢

CDRs processed

Functions

XDash displays data in real-time

- XDash is used for monitoring purposes to display traffic flows, potential fraud cases, or other real-time data appropriately. Decision-making bases are visualized in this way.
- XDash can be used for business intelligence to recognize patterns and visualize and gain business-serving information.
- Filter and drill-down functions are available in all displays to find out details – all at the click of a button.
- Business-specific topics can be combined and grouped.

Types of displays

- The displays can be individually configured for each user: Numbers in table formats or graphical diagram representations with traffic lights are just a few possibilities among many.

Targeted representations

- Important information must be presented in such a way that it can be seen immediately. Only then can fact-based decisions be derived from it, to optimize operations and develop a profitable business.

Customer Added Value

Added value for users

- All important data is always visible at a glance and in real-time.
- A dashboard can be specifically configured by the user or a group.
- Graphical and tabular representations accelerate data comprehensibility.

- Display options for individual user preferences.
- Switch from XDash to the respective detail view with a click.
- Data insights, traffic patterns, and system processes can be captured more quickly with XDash.
- Business Intelligence is empowered by XDash.